**Personal Conduct**
- Be loyal
- Be honest
- Be trustworthy
- Show respect
- Be courteous
- Have integrity

**Communication Practices**
- Be clear
- Be direct
- Be a good listener
- Be mindful of two-way communication
- Use discretion and confidentiality
- Be open to shared and/or new ideas
- No surprises
- Criticize privately
- Listen to the silences

**Management Practices**
- Be accountable and hold others accountable
- Have respect for the chain of command
- Be responsible for effective administrative functions
- Be a team player
- Bring solutions not just problems
- Informed decision-making
- Ensure timely follow-through

**University Perspective**
- Work across the University
- Don’t work in silos
- Empower each other to be effective
- Be a University advocate
- Demonstrate Titan Pride
- Be a public face for the University
- Collaborate
- Respect diversity while working toward unity
- Lead by shared vision

**Espirit de Corps**
- Celebrate and recognize accomplishments (even the small ones)
- Have fun
- Have concern for each other’s well-being
- Reconcile and heal relationships